

Myer Hospitality responds to the COVID-19 situation.

Our core values of Excellence in what we do, Passion for serving others, and embracing our guests and team members as Family, is foundational to more than 5 decades in the hotel business. Those enduring values guide us as we respond to the coronavirus (COVID-19).

Please know that we are vigilantly monitoring the COVID-19 situation. We use many resources to guide us as we put precautions in place to ensure a healthy stay at our hotel. The safety of our guests and team members is our top priority. I want to thank you for putting your trust in us when you chose our hotel. Below is an update of what we are doing, always with your safety and comfort in mind.

Our entire normal work flow is centered around providing you with the best hospitality. It is why we have won over 100 national awards as a hotel company. But we are mindful that many of our regular activities may have to change as we work to make sure that we are implementing the latest guidance from the CDC and WHO in our efforts to serve you.

We are washing hands frequently, providing sanitizer, practicing good personal hygiene, and wearing gloves when appropriate. We have enhanced our practices of sanitizing and disinfecting the hotel and public area high touch points. We have designated individuals who are focusing on sanitizing high touch areas such as door handles, countertops, elevators, furniture, telephones, luggage carts, breakfast areas and others. Our normal cleaning and laundry practices use chemicals designed to disinfect, clean, and protect you and our team members. Our breakfast practices are evolving as the suggested protocol evolves.

If our team members show any symptoms of sickness, we are asking them to stay home and seek medical guidance. As a guest, if you show any signs of sickness, we ask that you notify us as well as seek medical attention. This will allow all to take the proper precautions to limit possible spread of the virus.

We recognize that the COVID-19 situation is an evolving one and that the suggested protocol may change frequently. You may see some cleaning, facility, and breakfast practices, processes, or items that change during your stay, or that are confusing. Please ask our staff or a manager to help you. All that we are doing is intended to provide you with the best healthy, safe, and enjoyable experience that we can.

Whenever you travel to Ozark Mountain Country, we are ready to serve you like Family.

Gail Myer
VP of Operations
Myer Hotels